

Picture Fix Electronics

Send your product to Picture Fix Electronics, 42 Woodville Road, Granville 2142

Please do not leave any accessories with product for repair. This includes SD Cards, batteries, cases, battery charger or leads. Accessories will only be required when there is a fault specifically related to the accessory. Only leave SD cards if you wish to demonstrate a fault with the use of photos.

Shipping Tips

- ✓ Include the Picture Fix Repair Form
- ✓ Use a strengthened cardboard box and ample packing material
- ✓ Do not send in an envelope
- ✓ Send by registered post or choose a carrier that offers package tracking or delivery confirmation to the nominated repairer
- ✓ If the repair is under warranty please send in a copy of your purchase receipt
- ✓ Insure your package
- ✓ Put your return address on the outside of the package
- ✓ Please be aware that your Repairer will not be responsible for any impact/shipping damage that may occur during the shipping process so pack your item as safely and securely as possible.

Print out mailing label for you to use.

**Attention: Picture Fix Electronics
42 Woodville Road
Granville NSW 2142**

Picture Fix Electronics

Authorised Repairs

Service Repair Form

Print form and include with product to:
Picture Fix Electronics
42 Woodville Road, Granville NSW 2142

Name:	
Company (if applicable):	
Street Address:	
Town:	
Email Address:	
Daytime Contact No:	
Mobile:	

Equipment

Only supply accessories relating to the repair. Picture Fix Electronics is not responsible for lost accessories or media cards

Brand:		Product:	
Model:		Serial No:	
Brand:		Product:	
Model:		Serial No:	

Full Description of Problem/s (include samples if appropriate)

Step 1: Warranty?

- Yes (Proof of Purchase required)
Repairs submitted "under warranty but found to have incurred accidental damage, misuse, water or sand ingression invalidate the warranty and will be estimated at the customers cost for the appropriate minimum fee"
- No
Estimate fee applies to all Out of Warranty Products – Refer to Step 2

Step 2: Credit Card Authorisation for Minimum Charge (non-warranty only)/flat fee

<input type="checkbox"/> Digital still camera	\$65	Credit card Type:	
<input type="checkbox"/> Video camera	\$65	Credit Card Number:	
<input type="checkbox"/> Projector	\$75	Expiry Date:	
<input type="checkbox"/> DVD Recorder	\$44	Name on Card:	
		Signed:	
		Date:	

All Prices shown include GST

If return by courier or post is required postage will be additional

All minimum charges paid, will be deducted from the Estimated Repair Cost provided to the customer

Repair Delay times depend on the availability of parts and the nature of the fault

Current Delay times can be confirmed prior to sending the product